

GENERAL TERMS AND CONDITIONS

Remark

For services exceeding seven hours, a one-hour paid break is included. Any hour started is billed in 30-minute increments.

All prices are in Euros, excluding 17% VAT, and are subject to possible errors or omissions. Transport costs are included unless stated otherwise. The budget will be adjusted based on changes in the number of units and participants.

The client is responsible for providing beverages and a snack for the staff unless agreed otherwise.

Responsibilities

Mediation Field Marketing Sàrl is only liable for intentional misconduct and gross negligence. It cannot be held responsible for delays or failures caused by suppliers in cases of force majeure.

The client assumes full responsibility for the overall organization of the event, including obtaining necessary authorizations, managing social and tax obligations, and covering any fees related to copyright and publishing rights unless otherwise agreed.

Guests participate in activities at their own risk. The undersigned, as well as any other party that may take legal action, irrevocably waives any claims for damages, whether material, physical, moral, or otherwise, against Mediation Field Marketing Sàrl.

By signing this document, the participant releases Mediation Field Marketing Sàrl from all liability and acknowledges that failure to follow staff instructions may lead to accidents for which they bear full responsibility.

Civil liability

Our civil liability insurance covers bodily injuries up to 5.000.000 € and material damages up to 750.000 € caused to third parties during our activities.

Entrusted items are insured up to 25.000 €.

The client must obtain insurance for any other incidents occurring at the event venue.

Data protection

Mediation Field Marketing Sàrl is committed to processing client personal data in accordance with EU Regulation 2016/679 of the European Parliament and Council of April 27, 2016, applicable as of May 25, 2018, concerning the protection of individuals with regard to the processing of personal data.

By signing the contract, the client gives their consent to the processing of their personal data. Pursuant to the amended law of August 2, 2002, the client has the right to access their data, the right to rectification, and the right to object to the collection of their data, provided they justify overriding and legitimate reasons.

The data will be retained for the entire duration of the contractual relationship between the parties and will be stored for the period permitted by applicable law.

Terms of payment

A 50% deposit is required upon project confirmation unless agreed otherwise, with the remaining balance due upon invoice receipt.

After proposal confirmation, cancellation fees amount to 20% of the budget. If the cancellation occurs four weeks or less before the event, 50% of the budget will be charged.

In the event of a postponement, all completed services will be charged to the client, along with any additional management hours or costs incurred due to the delay.

Late payments incur an interest rate of 8.05% per year on outstanding amounts without prior notice. Bank fees are borne by the client.

Photographs taken during the event may be used by Mediation Field Marketing Sàrl for promotional purposes, including but not limited to its website, brochures, and other marketing materials.